

Welcome to Purekitchen.

Purekitchen has specialized in locally-made, non-toxic, and responsibly-sourced kitchen cabinets since 2004.

From the beginning, Purekitchen has set out to do something different. As a small cabinet shop, we believed in making good products that were good for people. We didn't want to breathe toxic fumes and we doubted our customers did either. We wanted to minimize our effect on the environment and we were confident our customers would too.

Today, we still take every step we can to ensure that our products are as safe as possible for our clients and as benign as possible for the environment. And we haven't forgotten the value of good design either. We've sought to marry the efficiency and simplicity of modular European design and manufacturing with the quality and cost advantages of an American-made cabinet. The result is a versatile design system that balances beauty, sustainability, and value.

The outline below details the way we work with prospective clients. Kitchen design and renovation is a complex process, but we do everything we can to make your kitchen project a smooth and enjoyable one. We recommend you review Purekitchen.com to get an idea of our product lines and projects we have worked on in the past.

What you do...

For our initial meeting we ask that you provide as much information as possible about your project. This includes the following:

1. A completed customer-information sheet
2. A dimensioned sketch and photos of the existing kitchen (if applicable)
3. Any information about your future kitchen (sketches, magazine clippings, colors, materials, special hardware or accessories, etc.)
4. A list of your expected appliances
5. An idea of your budget

What we do...

After our initial consultation, Purekitchen will provide an estimate based on our discussion and the information you provide.

Typically, this takes 1-3 days, though we will keep you in the loop if your estimate requires more time. Should this estimate be beyond the scope of your budget, we will provide one round of value-engineering ("making it cheaper") to adjust your project's price-point. (Subsequent design or pricing revisions require a \$500 design fee. Should you choose to complete your project with Purekitchen, 50% of this fee will be reimbursed upon completion. Please note that samples of any non-standard door material or finish may require an additional 4 weeks to provide.)

After the initial design, pricing, and acceptance of contract, a deposit is required in order to proceed. Thereafter, an appointment will be made within a week to visit the job-site to confirm

all dimensions. 1-2 weeks may be required to accommodate design adjustments and order details. Variations in site-conditions and the customer's design decisions may prolong this timeframe. At this time, we ask that the client provide their contractor's contact information (if applicable), building requirements (insurance, permits, delivery and installation, elevator access and capacity, and hallway/elevator protection), and also to confirm who is responsible for site-protection, supervision, cleaning, etc.

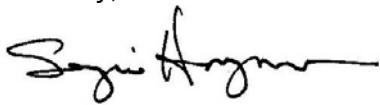
Prior to the final order, a set of drawings, an itemized parts list, and a control sample of the door material and finish will be provided with the final contract. Any subsequent changes to the design or scope of work must be submitted in writing with a signed endorsement prior the order being placed.

Your cabinets will typically arrive 6-8 weeks after order confirmation. Non-standard materials or custom elements may affect this lead-time.

We are able to provide countertops, appliances, and fixtures, however, a typical customer opts to handle these aspects independently. Likewise, we can arrange for cabinet installation should you require it. Please note that we are not a general contractor and are unable handle plumbing, electrical (contract) appliances, lighting, removal of waste, etc. In all possible cases we would prefer to recycle your old kitchen in cooperation with Build It Green, an architectural recycling center.

Thank you for considering Purekitchen and we look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Sergei Hasegawa". The signature is fluid and cursive, with a long horizontal stroke at the end.

Sergei Hasegawa
President, Purekitchen Inc.